



Laugh, Scream or Cry...It's Your Choice

by Craig Pendleton – National Foodservice Consulting, Inc.

This business is fun!

Sounds crazy but when the world turns upside down and the restaurant/bar seems overwhelming and you are at the end of your rope you have 3 choices...laugh, scream or cry.

We choose laugh.

The screamers run off the staff, show how unprofessional they are and ultimately are not a long term fit for the business.

Crying won't solve anything and will eventually create a model for the entire staff to mope around and feel sorry for themselves. This will end up in your dining room. Victims don't solve problems. Victims do not express positive attitudes.

Laugh. When you can't believe it...laugh. What a great story it will make. Laugh and get on with it, get through it and rally the staff.

If we can't laugh and have a good time why come to work? Employees make the same pay whether they have a lousy shift or a great shift. Employees determined to have a great shift will make better tips. Employees determined to raise up the spirits of the staff around them when it all gets crazy will make your business excel.

This is the attitude and philosophy National Foodservice Consulting brings to your business!!!!

Laugh!!

Craig Pendleton is the President of National Foodservice Consulting, Inc. He has worked in the industry for over 40 years in both individual and corporate food service positions for many major industry chains. He has been involved in over 75 new openings and re-concepts. His services are hands-on and onsite to independent operators, chain operators and tribal casinos. Craig is available to assist in your current or upcoming project. Project consulting is available worldwide.

Please review our website for additional information

<http://www.nationalfoodserviceconsulting.com>

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